

# WALDEN INSURANCE NETWORK

## PRIVACY NOTICE

Walden Insurance Network is committed to keeping your personal information private and secure. While information is the foundation of our ability to provide excellent service, our most important asset is the trust you place in us. We use information about you responsibly to provide services you have requested, offer products and services, and make additional products and services available through our carefully selected marketing partners.

This notice explains what types of information we collect, how we use it, and under what circumstances we may share it.

### **Information We Collect**

We collect and use only the personal information about you that is necessary to provide excellent customer service, maintain and administer your account, and provide services that are of interest to you. Generally, the information we gather is provided by you. Additional information may be gathered from outside sources such as public records, market research and credit reports. This personally identifiable information may include, but is not limited to:

- Information we receive from you on applications or required questionnaires, such as your occupation, current employer and social security and driver's license numbers;
- Information about your transactions with us, our affiliates, or previous insurers, such as your policy coverage, claim information, premiums and payment history;
- Information we receive from a consumer reporting agency, which is obtained for the purpose of ascertaining credit histories. These reports are obtained as underwriting tools to determine bill paying habits and credit worthiness.

### **Information We Share**

We do not disclose any non-public personal information about our clients or former clients to any third parties, except as permitted by law.

### **Information Security**

We restrict access to non-public personal information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic, and procedural safeguards to guard your non-public personal information.

If you have questions, concerns, or comments about our privacy practices or the way your information is maintained or used please contact us